

NOTICE OF NON-DISCRIMINATION AND FREE ACCESSIBILITY SERVICES

Discrimination is AGAINST THE LAW. Professional Physical Therapy complies with all applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Professional Physical Therapy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Professional Physical Therapy:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Information written in other languages.

If you need any of these services, please ask the clinic's front desk for assistance or call 844-312-1460 for Language Assistance.



If you believe that Professional Physical Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Scott Cooper
Vice President of Human Resources
333 Earle Ovington Boulevard Suite 225
Uniondale, New York 11553
Phone/Fax: 516-321-2433
scooper@professionalpt.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Scott Cooper is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.